



TOKYO KEIKI INC.

16 Minami-Kamata 2-chome, Ohta-ku, Tokyo

144-8551, Japan

[https://www.tokyokeiki.jp/e/webform\\_marine-e-serv.html](https://www.tokyokeiki.jp/e/webform_marine-e-serv.html)

Ref No. SO24-SK002

April 1, 2024

Dear Valued Customer,

Please be aware of unauthorized maintenance/service providers  
of TOKYO KEIKI equipment

Thank you for your continued support and cooperation for our products.

We, TOKYO KEIKI INC, have established a worldwide service network to ensure our valued customers they receive safe and reliable products to use.

However, in recent years, many troubles have occurred when service providers who are not authorized by our company have carried out maintenance/ services on our equipment. Such practices have caused serious effects on safety and security of navigation for our customers.

In order to guaranty our customers safe and secure products and usage, we ask to be sure to order regular maintenance and repair of the products to [our authorized local agent.](#)

- Please note TOKYO KEIKI INC cannot guarantee or warrant maintenance or services which have been carried out by an unauthorized company.

Thank you for your kind cooperation understanding.

Best regards,

A handwritten signature in blue ink, appearing to read "K. Shiota".

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Kiyoshi Shiota  
Manager, Service Dept.  
Marine System Company  
TOKYO KEIKI INC.